Collaborating Partners Advisory Group November 8, 2022 11-1pm

Welcome!

If you are able, please turn your camera on during this group. Please stay on mute unless you are sharing with your voice. Please put your Name, Organization and Email in the chat. We are not recording this meeting but will send out notes/slides.

Agenda

• Welcome

- Introductions (please put name, organization in chat)
- Update from Help Me Grow Team
- Update from ECCS Team
- Feedback from Focus Groups
- Update on Parent Ambassador Program
- Review Findings of Systems Assets & Gap Analysis Work

Break-15 Minutes

- Discussion around Strategic Planning
- Q&A
- Next Steps
- Survey



Group Norms

- "Say the thing" don't be afraid
- Remember history but don't dwell in it
- Have dialogue vs. debate
- Be ready to share and learn
- Listen
- Assume good intent
- There are no stupid questions
- Remember we are still human
- Give grace to ourselves and each other
- Everyone has something to bring to the table, accept uniqueness and similarities
- Invite people into the conversation, "what do you think?"
- Take care of yourself
- There are many ways to engage reach out via email if that is more comfortable
- Share back set parameters around how we share information with each other and beyond this group
- Acknowledge that we are all emerging from the trauma of the pandemic and life changes that may change perspectives
- Give space to the minorities in the collaborative, amplify those voices (including following up after the meeting to round out perspective/fill in the gaps)



Angie Bellefleur

Help Me Grow Program Manager

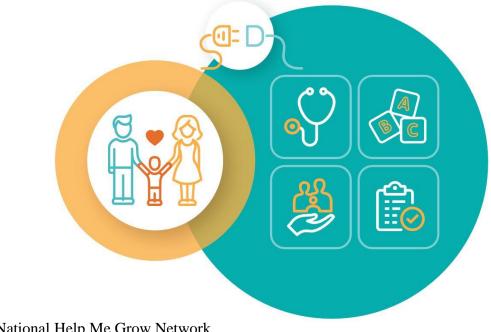
Maine Department of Health and Human Services

A Solution to Help Young Children Shine

Help Me Grow (HMG) Maine connects families to information and services. In partnership with 211 Maine, both caregivers and providers can contact HMG for support. HMG will listen, share developmental information, community resources, and provide follow-up to caregivers and referral sources.

Core Components:

- Centralized Access Point
- Child Health Provider Outreach
- Community & Family Outreach
- Data Collection & Analysis



Goals of Help Me Grow Maine

- Helping families effectively utilize already-existing programs and services
 - Increasing access to the early periodic screening, diagnosis, and treatment services
 - Increasing access and referrals to early intervention services
- Facilitating long-range planning by identifying gaps in services
- Collaboration with community partners in early childhood and child health fields as we move implementation forward



Maine Department of Health and Human Services

Program Updates

- Official Launch Date: November 10, 2022
- During our soft launch approximately seven families were supported.
- Approximately have been reached through our outreach events / efforts.

- The Ages & Stages Questionnaire (ASQ)® pilot group has identified 13% of children needing additional follow up and referrals.
- HMG online referral portal is now available.
- Follow HMG on Maine DHHS Facebook social media account for ongoing news and updates.



Questions? We'd love to hear from you.



Tel: 207-624-7969

Toll-Free: 1-833-714-7969 Fax: 207-624-7994 E-mail: <u>HelpMeGrow@maine.gov</u>

Website: <u>https://www.maine.gov/dhhs/ocfs/support-for-families/child-</u> <u>development</u>

Maine Department of Health and Human Services

Early Childhood Comprehensive Systems Update

ECCS Project Manager Position was posted and closed yesterday. Waiting to see how many applicants we have and to set up interview.

ECCS Systems Asset & Gap Analysis has been completed & submitted to HRSA

ECCS Strategic Plan is due to HRSA in January 2023

Introduction of our ECCS & HMG Evaluation Team

ECCS and Help Me Grow Evaluations

Our USM/Maine CDC team

- ✓ Kelly Waters, Research Associate/Epidemiologist
- Frika Lichter, Lead MCH
 Epidemiologist &
 Associate Research
 Professor
- ✓ Fleur Hopper, Research Associate/Epidemiologist

What we're doing

- ✓ Monitoring grant activities
- Measuring P-3 program
 referrals and utilization
- ✓ Assessing collaboration among partners
- ✓ Assessing family engagement

What you can expect

✓ Collaboration survey

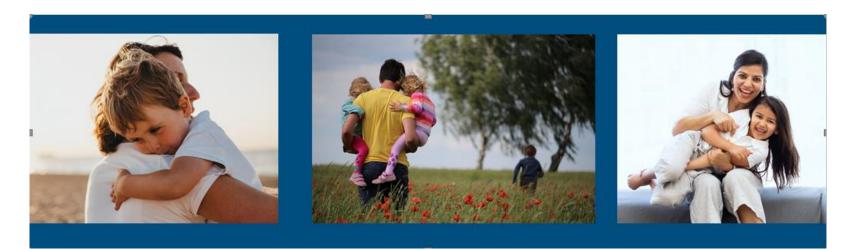
- ✓ Possible invitation to
 focus group or interview
- ✓ Sharing our evaluation findings

Focus Group Feedback

The purpose of these focus groups was to determine how accessible services can be reached within the State of Maine.

Each focus group was presented with a comprehensive list of services within the Early Childhood System and asked the following questions:

- 1. What services has your family accessed or tried to access?
- 2. What challenges or barriers did you face when accessing any particular service?
- 3. Were there services that you felt helped your family more than others? How did they help?
- 4. How has the COVID-19 pandemic impacted access to or experience with services?





STRENGTHS

- Parents and/or caregivers mostly expressed
 appreciation for providers who were non-judgmental
- Parents and/or caregivers expressed appreciation for being treated as an equal.

"She listened to me"

"I felt respected" "He learned a couple words in my language to greet me"

BARRIERS / CHALLENGES

- Access to transportation
- Lack of childcare
- Lack of specialist in Northern Maine
- Stigma/judgement were commonly mentioned
- Lack of communication between providers/agencies
- which lead to mixed messages
- Long waitlists for services
- Closure of special purpose schools
- Lack of services and/or staffing restraints



Focus Group Feedback



FUTURE PLANNING

The information obtained during the focus groups is included in the State Asset and Gaps Analysis, which provides the foundation for the ECCS Strategic Plan. The Strategic Plan will be completed in early 2023 and will help us re-assess current or future priorities, objectives, and implementation timelines.



To view the flyer in full, please scan the QR code

Parent Ambassador Update

Maine State MAIN Parent Ambassadors



Parent Ambassadors complete a year long advocacy training program to learn:

- Basics of Government
- Legislation process
- How to contact lawmakers
- Provide effective testimony
- Leadership skills-Communication, team-building, goal-setting, and conflict management
- Racial Equity and Justice training
- Social media advocacy
- How to engage parents in your community
- How to become a powerful voice for children and families at the local, state and federal levels



Now Accepting Applications!

Gain skills in Advocacy, Leadership, Racial Equity, Civics, and Communication as a Parent Ambassador



Attendance stipend provided to help with Childcare. Mileage reimbursement provided.





Systems Asset & Gap Analysis

Common Themes:

- 1. Better awareness of and access to perinatal and early childhood services.
- 2. The need to strengthen family and provider engagement and shared decision making.
- 3. Care coordination across providers, programs, and services.
- 4. Helping families navigate the developmental screening and referral process.
- 5. Workforce challenges (hiring, retention, professional development) that make it difficult for families to access care when and where they need it.
- 6. Ensuring equitable systems that meet the needs of Maine's vulnerable and underserved populations including children and families living in poverty, families in rural areas, substance exposed infants, children with special healthcare needs, tribal families, and immigrant and refugee families.
- 7. The impact of COVID-19. COVID has led to isolation, cancelled, or postponed appointments, staffing challenges, and stress across all systems of care.

Systems Asset & Gap Analysis

SAGA Content Area Findings:

- 1. Infrastructure Development (leadership, data systems, workforce)
- 2. Advancing a Common Vision (shared strategic plans, ECS advisory groups, partnerships)
- 3. Health System Transformation (successful models, linkages between ECS and health sector, CIRS)
- 4. Policy and Finance (state level policies, fiscal mapping, Medicaid partnerships)
- 5. Equity (family leadership, equitable systems, underserved populations)

Systems Asset & Gap Analysis



To view the executive summary of the SAGA, please scan the QR code



To view the full report of the SAGA, please scan the QR code



Please come back in 15 minutes!

Strategic Plan

Purpose:

The purpose of the ECCS Strategic Plan is to advance the programmatic goal of building integrated maternal and early childhood systems of care that are equitable, sustainable, comprehensive, and inclusive of the health system, and that promote early developmental health and family well-being and increase family-centered access to care and engagement of the prenatal-to-3 (P–3) population.

The ECCS Strategic Plan should lay out goals for building the capacity of maternal and early childhood systems to improve and support early developmental health and family well-being in the P–3 population.

This plan is intended to serve as a road map for the project's activities, contribute to a statewide early childhood system agenda, and align with current priorities and planning efforts

Strategic Plan

Top three contributions/changes the ECCS Strategic Plan will bring to an existing state plan

- 1. Equity: Address inequities in Maine P-3 system and improving access to and coordination of P-3 services and programs for underserved populations.
- 2. Parent Engagement: Enhance family leadership and parental engagement.
- 3. Perinatal Systems of Care: Build on and strengthen linkages between the state's early childhood system and the health sector, particularly in the areas of perinatal systems of care and early intervention services for children 0-3



We want to hear from all of you... we want to make sure your voice is heard!

If you would like to provide feedback, suggestions and/or comments, please complete the survey specifically related to the ECCS SAGA and Strategic Plan.

You can access that <u>Survey Here</u>

Collaborating Partners Advisory Group Session 3 Survey: <u>https://www.surveymonkey.com/r/DZTYGW7</u>

Next Steps.... Wrap Up!

